
SPECIAL TERMS AND CONDITIONS TO ABB ABILITY™ MARKETPLACE GENERAL TERMS AND CONDITIONS (“MARKETPLACE GTC”) AND ABB ABILITY™ GENERAL TERMS AND CONDITIONS (“ABILITY GTC”) FOR *MY MEASUREMENT ASSISTANT (V6.0)*

1. Definitions

My Measurement Assistant: The client-server computer program run in a web browser that constitutes the Digital Offering provided under these Special Terms and Conditions (“STC”). For the avoidance of doubt, references to Digital Offering in the Marketplace GTC and Ability GTC shall be deemed to refer to My Measurement Assistant for the purposes of these STC.

2. Scope

These Special Terms and Conditions are applicable to the use of My Measurement Assistant (v6.0).

3. Product/Service description

My Measurement Assistant aims to support Users in the commissioning, maintenance, troubleshooting and verification of their instrumentation and analytical devices by offering guided check-lists, video tutorials for online/offline use, spare parts catalogue, and a local and remote contact to ABB support service for technical support, spare parts, warranty requests, standard repairs, modification, and general request. Access to all app functions is possible by scanning a QR-code stucked/displayed on the ABB device or using the menu function of My Measurement Assistant.

My Measurement Assistant also includes an estimation tool to predict performance of non-invasive sensor performance vs traditional measurement technology using process inputs fed into a model that then graphically portrays the results. There is also an air cost calculator for ABB positioners predicting cost savings in the device’s air consumption based on the device and application parameters. The linked Flow Selection Tool supports users in the product selection for the right application by answering key questions on the process variables and receiving a product recommendation based on the input given. In addition, the TPE Calculator supports the calculation of the TPE (Total Probable Error or Total Performance) as a method calculating a hypothetical “worst case scenario” for each device (similar DIN16086) to get the best level of performance for pressure transmitter equipment. Smart Device Manager fully embraces the Field Device Integration (FDI) common host components to make device configuration, commissioning, diagnostics, and maintenance of field instruments easy, for which My Measurement Assistant offers various license options for Smart Device Manager.

The User accesses My Measurement Assistant after manual registration via ABB Ability™ Marketplace (<https://my-measurement-assistant.marketplace.abb.com>) or myABB Business Portal

(<https://new.abb.com/service/myabb-business-portal>) and all user accounts can be managed via MyABB where passwords can be changed and requested 24/7. There is also a direct URL available to access the app without registration via <https://my-measurement-assistant.abb.com>.

Besides user registration there is also the option to register devices for installed base tracking purposes offering a registered user a chance to see service agreements, upcoming service events with recommended services and a way to raise a service case and access service case status & history.

Regarding the checklist, My Measurement Assistant provides the following functionality: A checklist with all details entered can be generated in pdf format at the end of the process and sent to ABB by email from within My Measurement Assistant. Before each checklist may be created, My Measurement Assistant guides the User through a standard safety check. In addition, My Measurement Assistant offers User the possibility to identify error codes with cause and remedy and access to ABB's spare parts catalogue with easy request for quote and access to end-of-life documentation for recycling ABB products. My Measurement Assistant offers an in-app search to find the right content efficiently. VDI2770, which was developed by the Association of German Engineers (VDI) as a basis for digital documentation in the process industry, enables structured and uniform provision of digital manufacturer information during technical documentation. AutoID functionality to scan QR-codes on devices is included to locate product specific information on My Measurement Assistant. Users can find all product related documentation, videos and direct links to trainings while having contacts available through a floating contact button. As an extension of the AutoID functionality the Dynamic QR-Code functionality in My Measurement Assistant provides device identification and access to various device parameters by scanning a dynamic QR-code.

My Measurement Assistant runs as an html5 application on most popular mobile devices (Android and iOS) and all standard web browsers (e.g., Google Chrome 38 or later, Mozilla Firefox 33 or later, Opera 12.xx or later, Apple Safari 5.1 or later). We recommend the use of the most recent browser versions.

Services linked to My Measurement Assistant in addition to the ABB Ability™ Marketplace as product app-store are: ABB Library & Empolis as a content management systems and for User authorization to content supplied; Sitefinity (abb.com) for account registration; an SMTP-Server (Office365) for sending service reports via email; MS Forms (Office365) for user feedback collection, ABB MyLearning as Learning Management System, ABB Product tree to provide structured list of product master data, MyABB & ServIS databases to retrieve user & device specific information, ABB AutoID to redirect users after scanning QR-codes to the dedicated device page and Microsoft Azure as a cloud hosting environment. Besides the above, there are no ports, services and software needed to support the main functionality of the web application.

All rights reserved. ABB reserves the right to amend any products and services at any time without notice. The web-application "My Measurement Assistant" is provided for information purposes only and ABB assumes no responsibility or liability arising out of the application or use of any information, product, or service described herein except as expressly agreed in writing. You agree that you are making use of the web-application "My Measurement Assistant" at your own risk, and that the features, guidance, and information provided, is being provided to you on an "AS IS" and "AS AVAILABLE" basis.

You are advised to obtain the latest version of device specifications before relying on any published information and before placing orders for products or services. Please refer to your reseller for further information.

4. Service Levels

This Contract excludes any support or Service Level Agreement (SLA) for My Measurement Assistant as a free web application.

5. Updates/Upgrades

ABB may provide updates and/or upgrades to the My Measurement Assistant as and when available.

6. Subscription License Renewal

Except as otherwise set forth on an applicable Order, the license period for a subscription license automatically renews for successive license periods unless either party provides notice to the other no less than ninety (90) days prior to the expiration of the then-current license period of its decision not to renew.