

Multiwave Photometer LED upgrade kits Upgrade detector cables

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NOTICE:

Potential manufacturer defect with the upgrade detector cables.

RESOLUTION:

Replacement cables and a notice with the cable shipments

ABB – PMU Lewisburg has uncovered a potential defect with the upgrade detector cable that ships with every LED kit. The most recent failure was discovered at a site in the US. PMU Lewisburg has worked with the cable supplier to resolve the issue and will be shipping replacement cables to all customers. There is a very good possibility that if the upgrade was successful the customer will never see an issue. The problem typically occurs when first handling the cable during installations but not in all cases.

To be proactive, PMU Lewisburg will replace all the kit cables in the field and send a notice with the cable shipments. PMU Lewisburg is now shipping the new cable with all LED upgrade kits, as well as will with all new production 3402 Multiwave UV LED analyzers. A major order has been placed with the vendor to replace all the cables and we are now awaiting their shipment.

We will be sending this notice to all LED Upgrade Kits customers which have been ordered since the Multiwave photometer LED upgrade kit release.

For additional questions, please contact your ABB Lewisburg Support – LWBSUPPORT@us.abb.com

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Note

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