NAM TRANSFORMATION

How to set up your ABB empower account

A guide for ELIP agents

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Getting started

This step-by-step guide will show you how to set up your ABB empower account which requires agents to:

1) create an ABB ID

2) complete an empower profile as a new user

NOTE: Each user must have individual login credentials for ABB empower and should not share an ID with other empower users.

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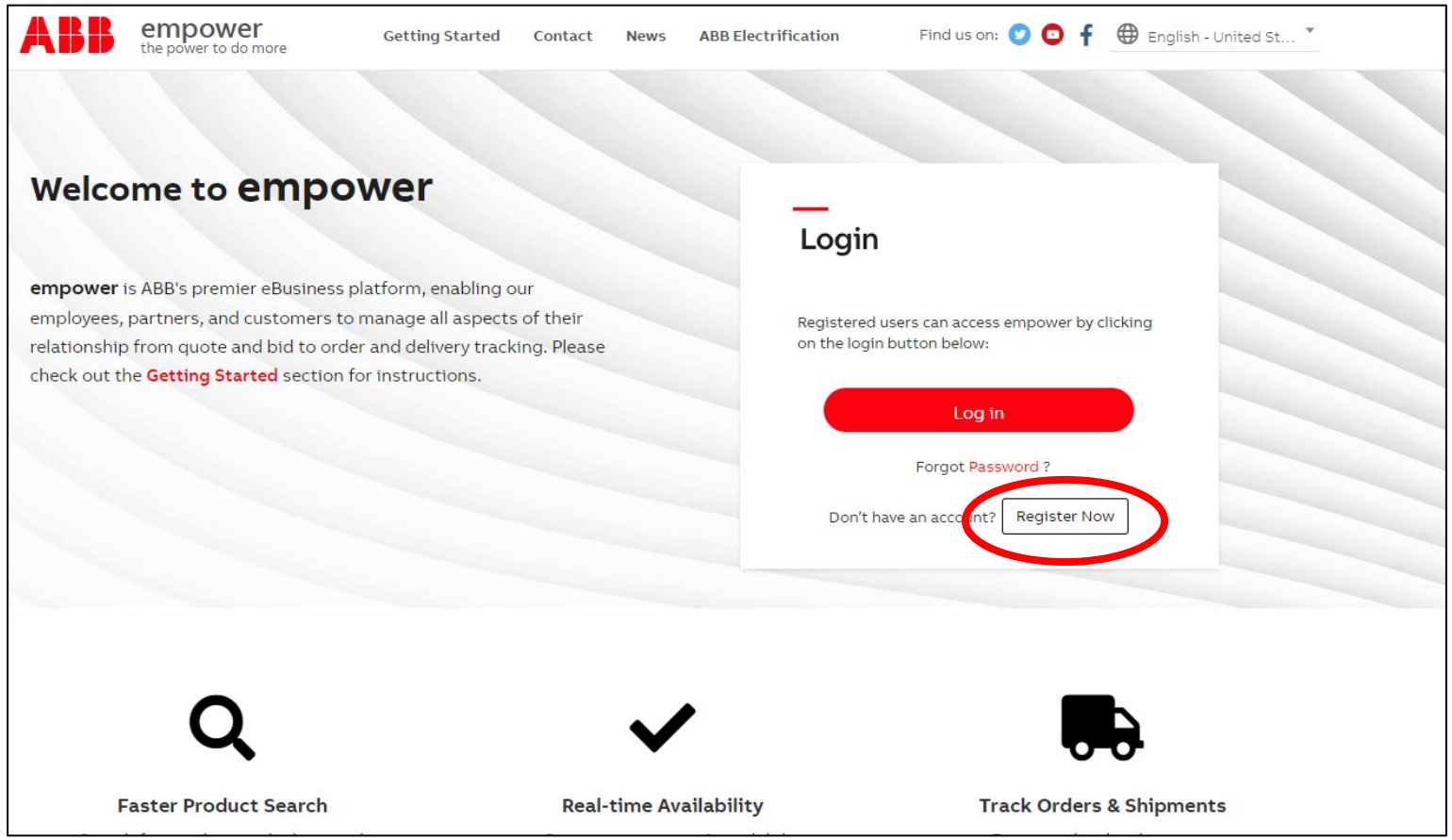
Create an ABB ID

Create an ABB ID

Step 1: Navigate to https://empower.abb.com and click on “Register Now”



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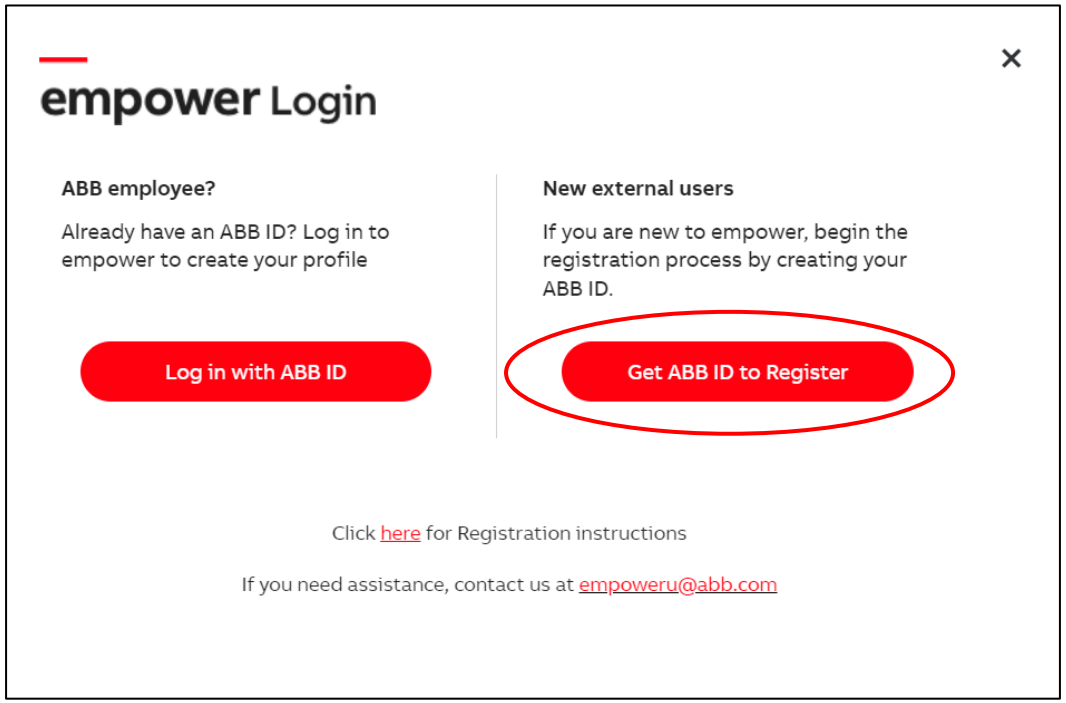
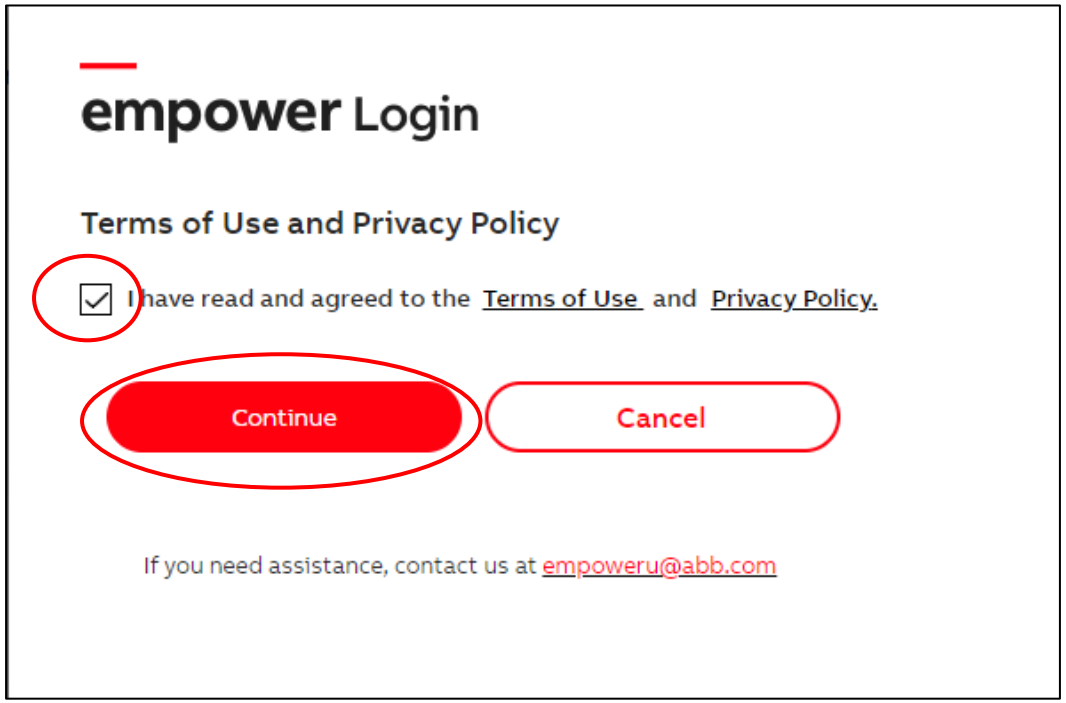
Create an ABB ID

Step 2: Click on “Get ABB ID to Register” and agree to the Terms of Use and Privacy Policy





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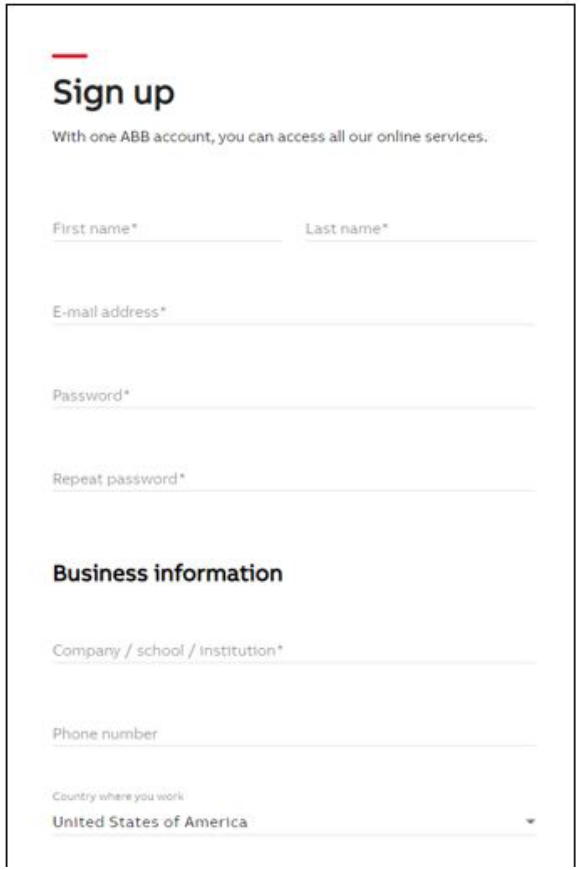
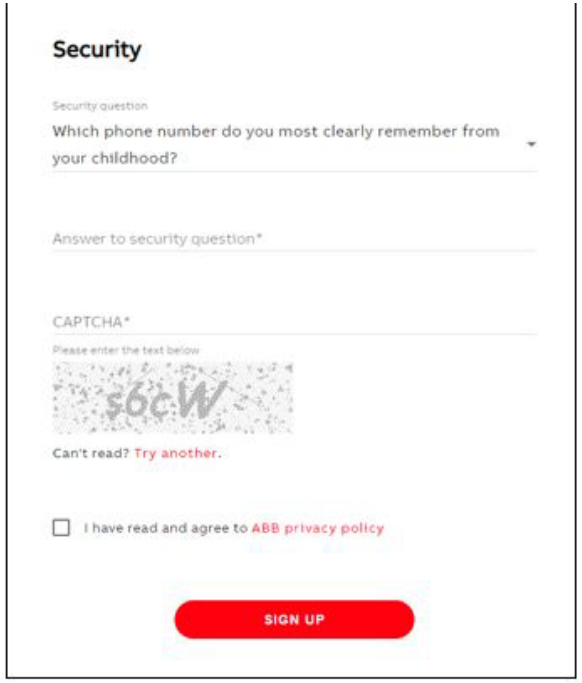
Create an ABB ID

Step 3: Complete the ID creation form and click on “Sign Up”





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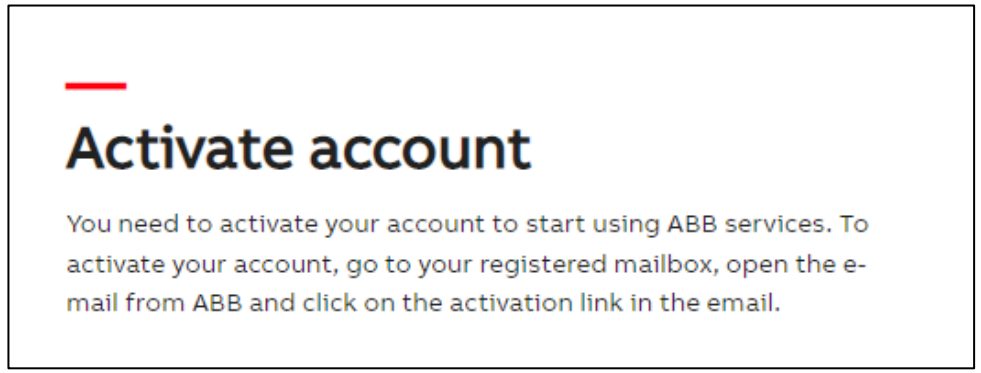
Create an ABB ID

Step 4: Locate the email from ABB with subject “Activation of your new ABB account” and click the “Activate Account” button

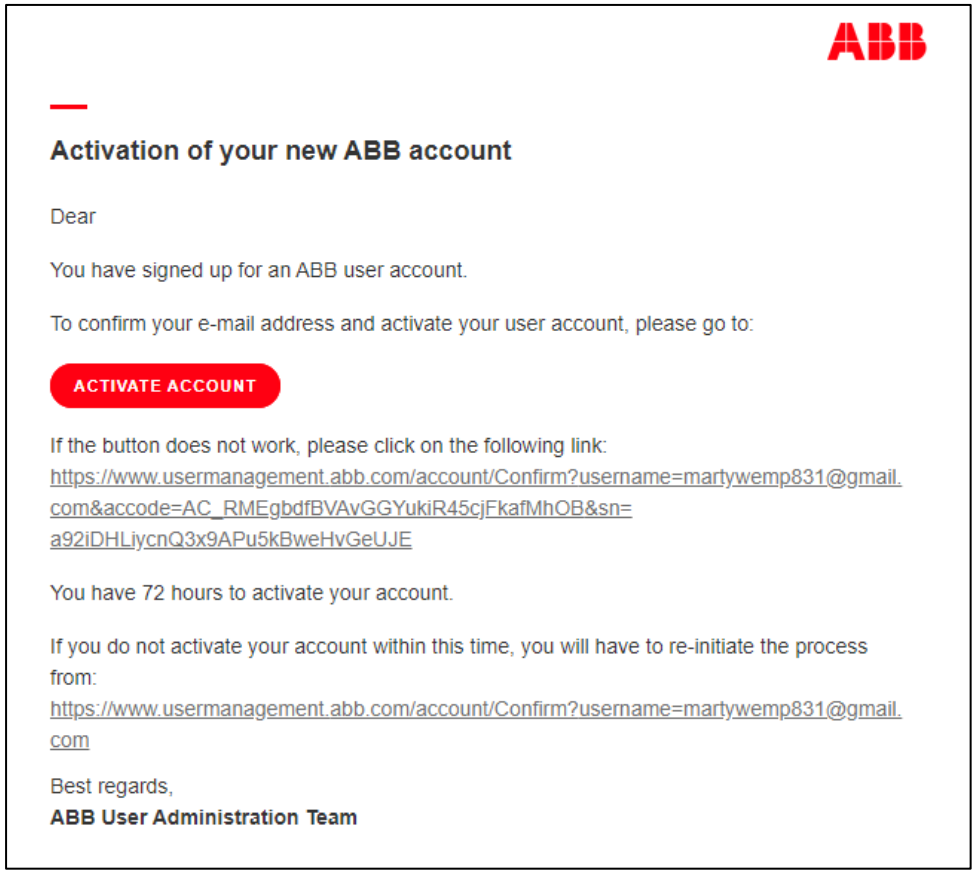


Please add the following email addresses to your known sender list to ensure delivery:

no-reply@abb.com

empower@abb.com

empoweru@abb.com



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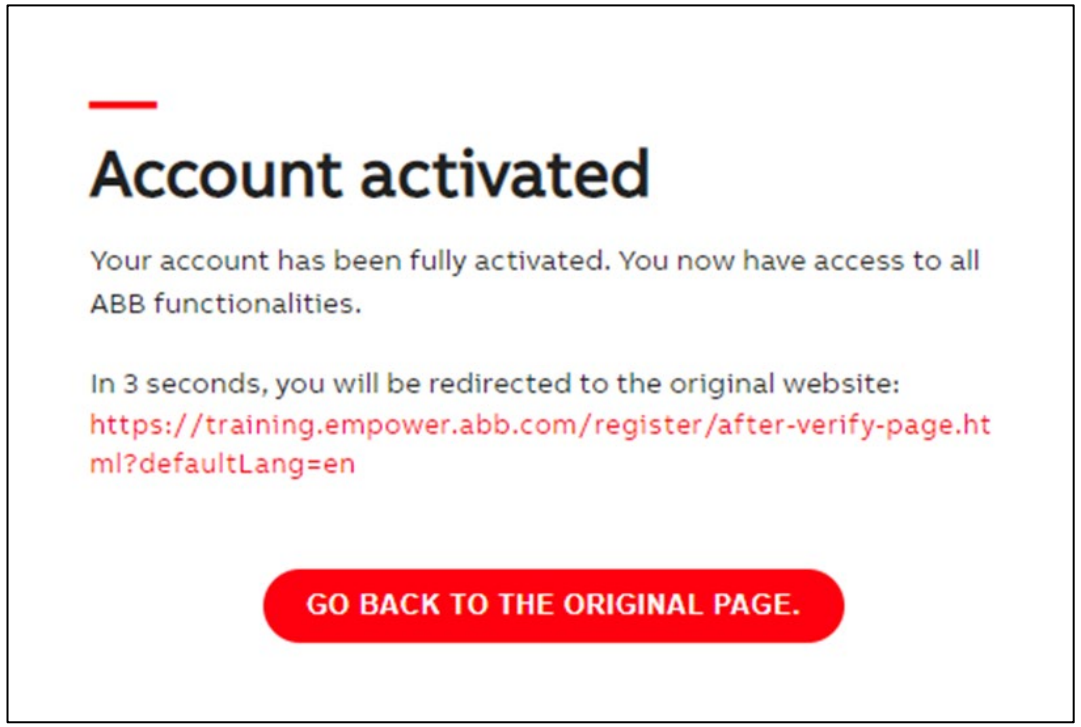
Create an ABB ID

Step 5: Once you have activated your ID, wait 5 minutes before attempting to log in to empower



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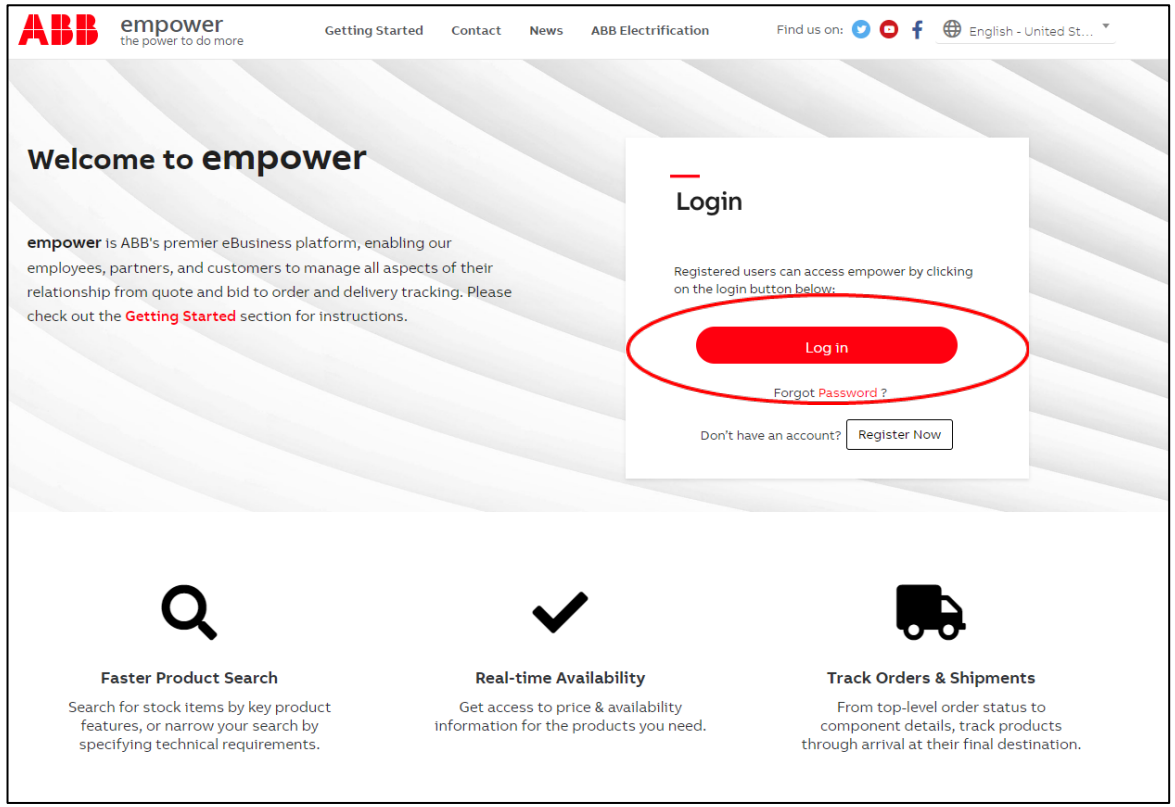
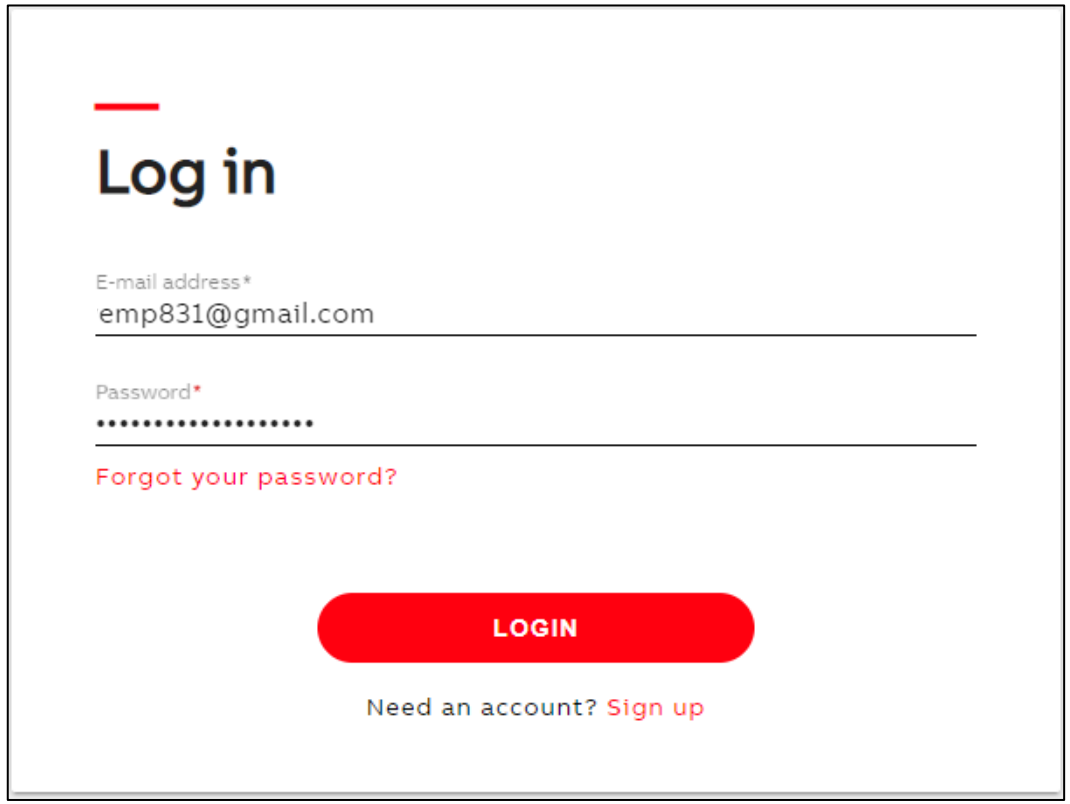
Complete an empower profile

Complete an empower profile

Step 1: Navigate to https://empower.abb.com and log in with your newly activated ABB ID and password





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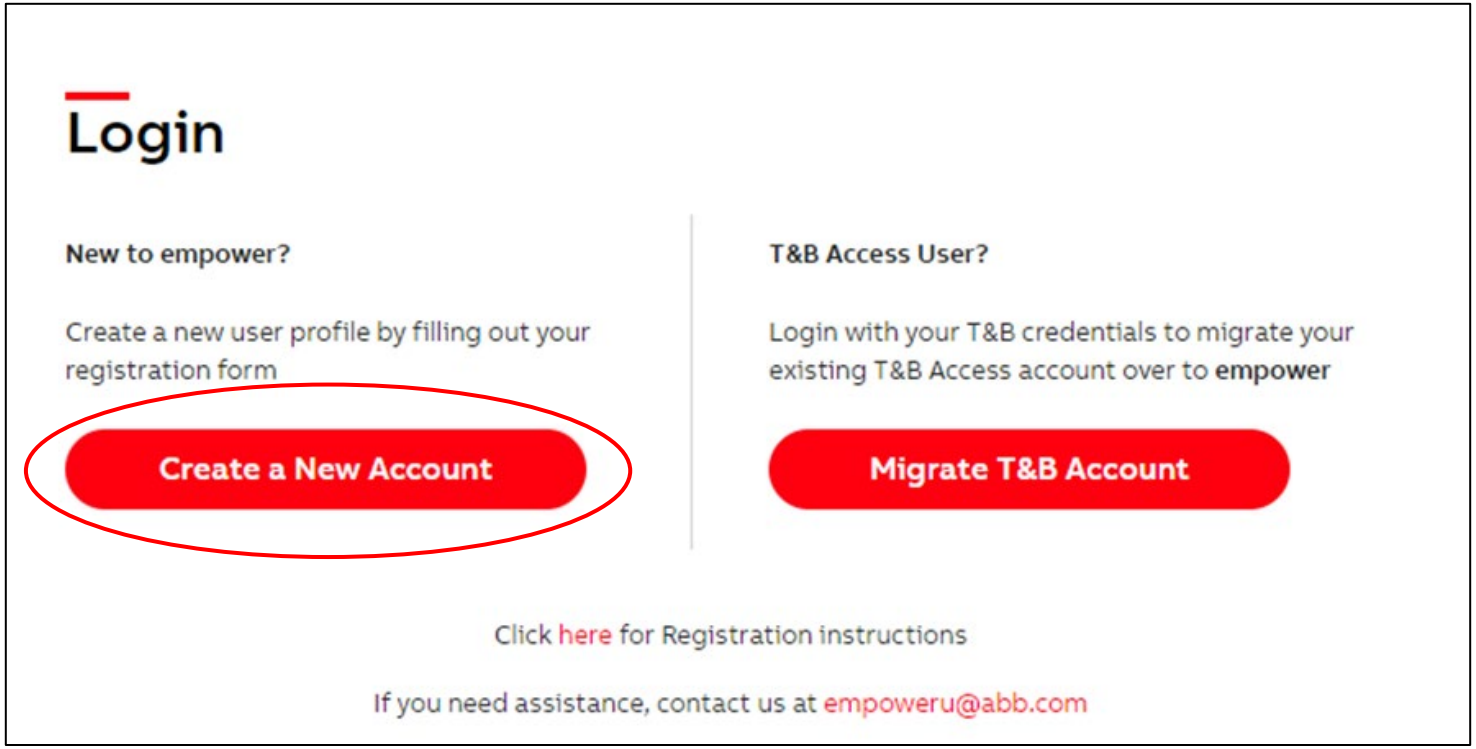
Complete an empower profile

Step 2: Click on “Create a New Account”



Agents MUST USE the “Create a New Account” option.
Only distributors who have existing T&B Access credentials can use the “Migrate T&B Account” option.

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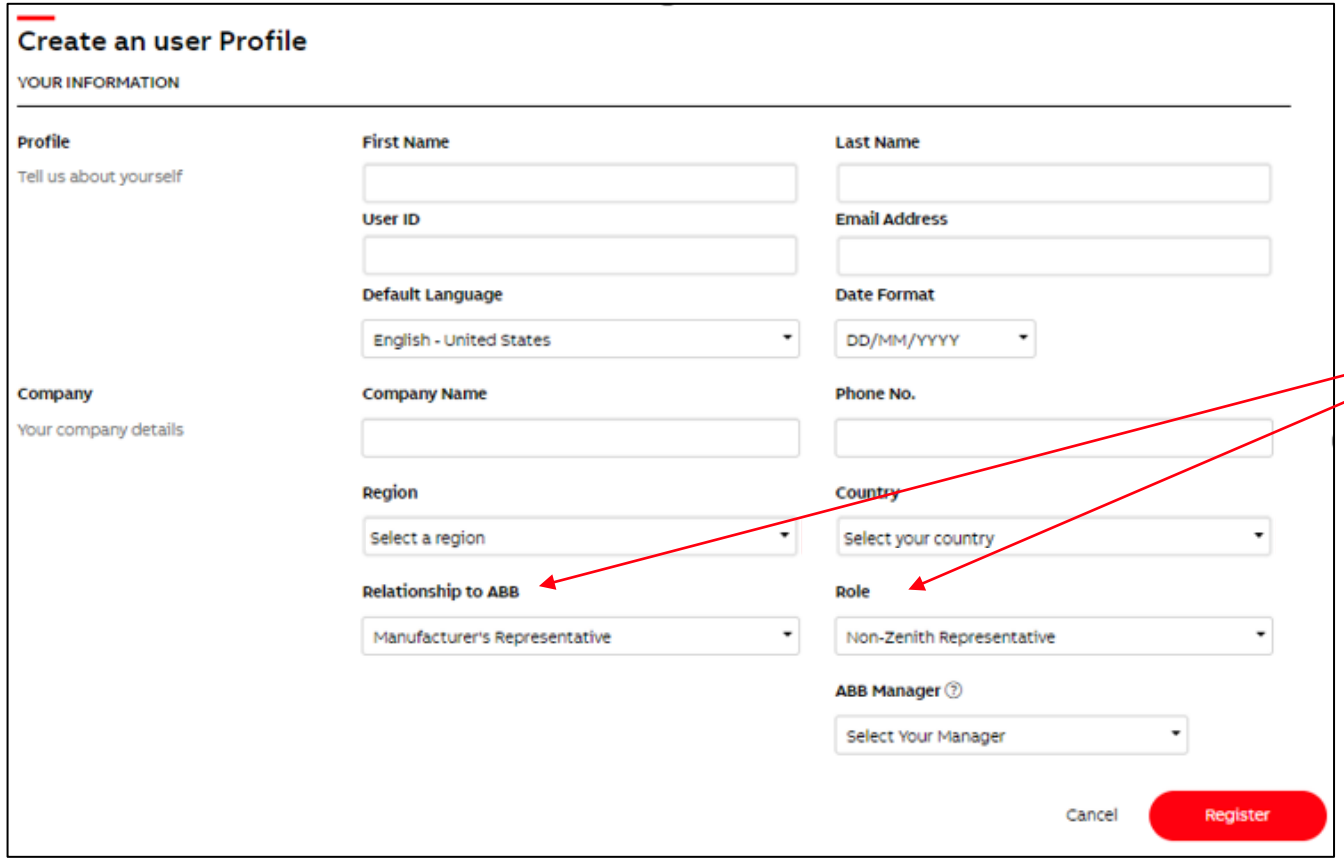
Complete an empower profile

Step 3: Populate your profile and company information and click on “Register”



Important:
Agents **must** select “Manufacturer’s Representative” as the Relationship to ABB and “Non-Zenith Representative” as the Role.

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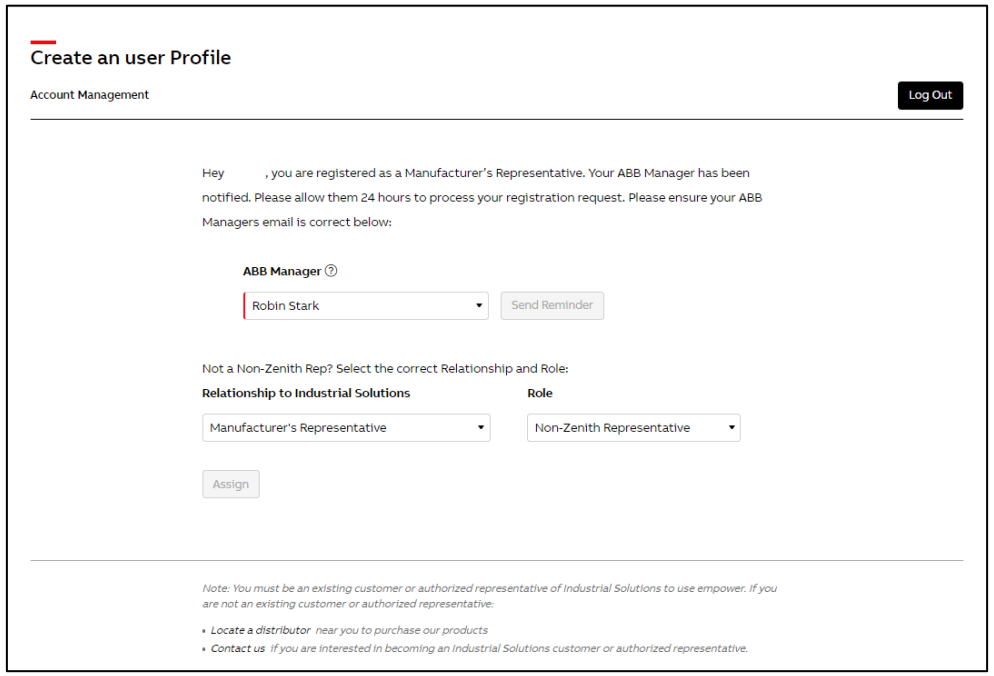
Complete an empower profile

Step 4: Allow 24 hours for your ABB Manager to process your registration request

Until you are approved, you will see this landing page.



After receiving account approval, you can log in via https://empower.abb.com using your ABB ID and associated password.

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Where to go for support

Email: Your ABB Manager

- Account requests

Email: empoweru@abb.com

- Registration issues
- Glitches and bugs
- Defects
- Questions

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ABB