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# Western Service Center and Workshop are Open Now!

ABB Western Service Center and workshop in Edmonton are open now to serve western provinces and territories: Alberta, British Columbia, Saskatchewan, Manitoba, Northwest Territories and Yukon. ABB service center provides workshop and on-site services by factory-trained and ABB-certified technicians for all types of ABB and non-ABB electrical equipment.

## ELECTRIFICATION SERVICES

# Western Service Center and Workshop

## ABB Service Canada

ABB service Canada offers comprehensive services, inspection, maintenance, repairs and refurbishment of breakers, contactors, Motor Control Centers (MCC), switchgear, panel boards and protection systems for :

- ABB
- GE
- Schneider
- Eaton
- Westinghouse
- ITE
- Siemens
- Federal Pioneer
- Sace
- BCC
- Powell
- Federal Pacific
- Klockner Moeller
- Merlin Gerin
- Others

When ordinary maintenance is no longer sufficient, a complete overhaul of the electrical apparatus must be carried out in order to solve problems specifically connected with a particularly long or heavy use of the products. A comprehensive refurbishment program consists of a complete rebuild to original specification.

Our shops are fully outfitted to bring the components back to original factory specifications, full testing of functionality and safety requirements are completed. Products are received, inspected and tested to develop a comprehensive report outlining what is required to repair or refurbish the unit.

This report is shared with the customer to determine best path forward and pricing. Once agreed, the units are fully repaired/re-furbished by our factory trained technicians and prepared for return in a timely manner to the customer. Warranties and service packages can be offered as well.



## ELECTRIFICATION SERVICES

# Our Service Portfolio

## For Low and Medium Voltage Services

### Maintenance

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ABB provides maintenance service by factory trained and certified technicians for LV and MV systems:

- Preventive maintenance
- Corrective maintenance
- Outages and shutdown support

### Refurbishment

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ABB provides full refurbishment of breakers by factory trained and certified technicians.

In addition, ABB offers one price refurbishment program.

- Low voltage
- Medium voltage
- Competitor Units

### Repairs

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ABB provides repairs service by factory trained and certified technicians for LV and MV systems.

- Planned and unplanned on-site repairs
- Planned and unplanned workshop repairs
- Emergency repairs 24/7/365
- Emergency support contacts

### On-Site Field Services

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ABB provides on-site field services support by highly qualified and trained field service technicians for LV, MV systems and Transformers:

- Site technical support
- Installation and supervision of installation
- Testing, commissioning and start up support
- Outages, shutdown and turnarounds support
- On-site maintenance and repairs
- Replacement, decommissioning and safe disposal

### Long Term Service Agreements

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ABB offers preplanned service agreements which will ensure the reliability of your equipment.

- Preset service intervals
- Spare parts packages
- Specialized pricing and response times

### Warranty

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ABB offer industry leading warranty on all new and refurbished equipment. Have piece of mind by adding additional warranty.

- No hassle warranty response
- Extend warranty packages available
- Lifetime warranty if under service agreement

# Contact Information

## Location and Direct Contacts

### Location Map

**Address:**

Edmonton Service Center  
4836 Eleniak Rd. NW  
Edmonton, AB T6B 2S1

**Nearest Intersection**

50 St NW and Eleniak Rd NW



### ABB Sales Contacts

**Jalal Bageri**

Service Sales Manager  
Alberta & Northwest Territories, CA  
Mobile #: +1 (587) 337 - 4291  
jalal.bageri@ca.abb.com

**Hameed Zubedi**

Business Development Manager  
British Columbia & Yukon, CA  
Mobile #: +1 (778) 833 - 4128  
hameed.zubedi@ca.abb.com

**Troy J. Titterson**

Area Sales Manager  
Manitoba, Nunavut, Saskatchewan &  
Northwest Territories, CA  
Mobile#: +1 (204) 292 - 3373  
troy.j.titterson@ca.abb.com

### Customer Contact Support

**Toll Line #:**

1 (800) 435 -7365

**Email Address:**

contact.center@ca.abb.com

### ABB Canada

201 Westcreek Boulevard  
Brampton ON, L6T 5S6 CA  
Tel: 905-460-3000

[electrification.ca.abb/aboutus](http://electrification.ca.abb/aboutus)