

ABB Electrification Service

Charge rates Swiss market 2024

Service types

(CHF per hour)

| | Service mechanic | Service technician / commissioning engineer | Engineer / Specialist ³ | Senior commissioning engineer | Technical expert |
|--------------------------------------|------------------|---|------------------------------------|----------------------------------|------------------|
| Normal working time ^{1,2} | 165.- | 178.- | 205.- | 240.- | |
| Overtime on workdays (+25%) | 206.- | 223.- | 256.- | 300.- | agreed |
| Work on off-days and nights (+50%) | 248.- | 267.- | 308.- | 360.- | |
| Work on Sundays and holidays (+100%) | 330.- | 356.- | 410.- | 480.- | |

¹The normal working hours from Monday to Friday are 8 hours per day, 40 hours/5 days per week and are between 06:00 and 23:00. This includes travel, travel, training, pre- and post-processing time

²Time expenditure for on-site safety training, customer-specific safety tests etc. will be charged

³"Engineer" means realisation of schemes, programming of relays, electromagnetic radiation calculations, pressure calculations, protection setting calculations, creation of protection concepts

Expenses /accommodation/travel

| | |
|--|--------------------------------|
| Expenses, 5 - 10 hours of operation | 32.50.- |
| Expenses, from 10 hours operating time | 65.- |
| Service vehicle, passenger car | 1.40/km |
| Accommodation rate per night | effective effort, at least 120 |
| Railway, vehicles | effective effort |

Processing fees

| | |
|--|---------|
| Service national, one day | 200.- |
| Service national, multiple days (at least or according to expenditure) | 250.- |
| Emergency intervention ⁴ | 1'000.- |
| Rate per on-call charge ^{5, 6} | 1'500.- |
| Cancellation fee ⁷ | 1'000.- |

⁴ during normal working time, only possible if already assigned shift dates can still be postponed

⁵ valid weekdays 17:00 - 08:00 h, Saturday, Sunday, public holiday, company holidays

⁶ For contract customers, the rate on-call charge is part of the service agreement and is not applicable

⁷ Application of the cancellation fee to 2. Page described under "Scheduling, postponement of appointments" and "Cancellation of service calls"

All prices in CHF net without value added tax

Valid from 1 January to 31 December 2024

General conditions Charge Rates ABB Switzerland

Public holidays, off-days and company holidays

1. and 2 January, 1 May, Good Friday, Easter Monday, Ascension Day, Whit Monday, Corpus Christi, 1 August, 25. and 26 December

Our company has company holidays between Christmas and New Year. Work during this period of time is considered overtime.

Preparation for service assignment

Before the assignment we expect to receive all the documents agreed in the offer, necessary setting parameters and the plan for personal safety.

Specific definitions

Costs for special tools/measuring equipment, special transport/lifting equipment and other extraordinary expenses will be charged individually, net.

Scheduling, postponement

The start date of the on-site service must be agreed in advance, depending on the desired date and the availability of qualified personnel.

Postponements of dates by the customer are possible free of charge up to 5 working days before the agreed use. In case of postponement within 4 working days before the agreed date of the assignment, the cancellation fee will be charged. The availability of employees in the event of a postponement cannot be guaranteed.

Cancellation of service

If the customer cancels the agreed assignment, the cancellation fee and the actual cancellation costs for accommodation and travel expenses (flight, train, rental car) will be charged.

Price conditions and terms of payment

Our prices are exclusive of VAT and apply to orders placed in the year indicated.

Terms of payment: 100% net, due within 30 days from date of invoice

Overdue invoices will be charged with a default interest of 5% per year. For assignments longer than 1 month, a partial invoice is issued monthly

General conditions

Unless otherwise stipulated in the above terms and conditions, these rates are based depending on the specific type of the intervention on the terms and conditions "ABB General Conditions for installation" (2020) or "ABB General Conditions for maintenance and repair" (2020).

For all other points not expressly agreed in writing, the "Orgalime General Maintenance Conditions - M 2000" and the "ABB - Amendments to Orgalime General Maintenance Conditions - M 2000" shall apply.

The liability of one party to the other party for production stoppage, loss of profit, loss of use, loss of contract or any other consequential, indirect or economic loss is excluded.