

SERVICE NOTE

# ABB Motor Care

## Service agreements that match your needs



Streamline management of motor maintenance using ABB's expertise, tools and services to create tailored service agreements.

### ABB Motor Care service agreements

An ABB service agreement is tailored specifically for your business, to help optimize the performance of your assets and maximize your competitiveness.

ABB analyzes the condition of your motors and their criticality in your facility and recommends services that fit your needs and budget, bundled into a multi-year contract. This can cover a single service, life-cycle support of a motor or transfer of the entire maintenance responsibilities to ABB's experts.

### ABB Reliability Care

With the ABB Reliability Care service agreement, ABB provides all the maintenance support needed to keep low voltage motors operational. Included is condition monitoring, data analytics, maintenance services and replacements, if required, subject to terms and conditions. The fixed-cost service helps to plan and optimize maintenance budgets.

ABB uses data gathered from the ABB Ability™ Smart Sensor to assess the motor condition and optimize the maintenance plan. All service activities are coordinated with you to fit your plant's schedule.

ABB's experts ensure that equipment is operating at top performance throughout its entire lifetime.

### Key benefits

- Customized agreements that exactly meet service needs and maintenance strategy
- Efficient and cost effective
- Unexpected maintenance costs are avoided
- A single point of contact to ABB for easy management of your assets

# ABB Motor Care service agreement process



## We meet with you to understand your needs

Each customer has different maintenance requirements. Do you need rapid response to maximize motor uptime, on-site maintenance services, training of personnel or support throughout the life cycle of your motors to keep them running at peak performance?



## We assess the condition of your motors

An on-site audit assesses the condition of the motors and their criticality in your facility. The assessment provides a benchmark for the provision of services.



## Together, we determine the service agreement that best fits your needs

Based on your service requirements and the condition of your motors, we will tailor a service agreement that fits your needs and budget.



## Fulfillment of agreement

Together we coordinate the planned maintenance interventions. We give feedback of all activities carried out and provide an outlook for the short- and mid-term services to be delivered.

For more information, please contact your local ABB representative or visit:

[new.abb.com/motors-generators/service](https://new.abb.com/motors-generators/service)

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