

Identified ACx550* Drives Move to Limited Lifecycle Phase

ACH550-PCR, ACQ550-PC and ACS550-PC, R1 through R6 Frames

To ensure a smooth transition to new technology, ABB has developed a life cycle management model that enables our customers to plan ahead for success. At each stage of this model, ABB provides customers with insight related to options available for continued support and transition recommendations, enabling them to wisely plan for the future.



Due to sub-component lifecycle availability, we are moving the ACH550-PCR, ACQ550-PC and ACS550-PC, R1 through R6 Frames to the Limited lifecycle phase sooner than expected, per the details below:

Product availability

In order to supply product for warranty and business critical orders, the following ratings below will go to Limited in its lifecycle immediately. This is due to component availability.

Serial production will end on February 17th 2020 for the products listed in the table below with the last delivery on February 28th 2020 or until components to build units are no longer available – whichever occurs first.

ACH550-PCR, ACQ550-PC, ACS550-PC					
	R2	R3	R4	R5	R6
Voltage 230V	031A				
	R2	R3	R4	R5	R6
Voltage 480V		031A 038B			
	R2	R3	R4	R5	R6
Voltage 600V			032A		

Serial production will end on May 31, 2020 for the products listed in the table below with the last delivery on June 30, 2020 or until components to build units are no longer available – whichever occurs first.

ACH550-PCR, ACQ550-PC, ACS550-PC						
	R1	R2	R3	R4	R5	R6
Voltage 230V	04A6	024A	046A	075A		143A
	06A6		059A	088A		178A
	07A5			114A		221A
	012A					248A
	017A					
	R1	R2	R3	R4	R5	R6
Voltage 480V	03A3	015A	045A	059A	124A	157A
	04A1	023A		072A	125A	180A
	06A9			077A		246A
	08A8			078A		
	012A			097A		
	R1	R2	R3	R4	R5	R6
Voltage 600V		02A7	022A	041A		077A
		03A9	027A	052A		099A
		06A1		062A		125A
		09A0				144A
		011A				
		017A				

Life cycle status

ACH580-PCR, ACQ580-PC and ACS580-PC product series are in the Active phase of ABB's life cycle model. The ACH550-PCR, ACQ550-PC and ACS550-PC will move to the Limited phase effective May 31st, 2020 or until components to build units are no longer available – whichever occurs first

Recommended Actions

No actions required. The 550 drives and limited components will remain available for most service requirements. Contact your local ABB representative for availability and optional product selection.

Service availability

A variety of services are available as products move through the lifecycle phases. See details at new.abb.com/drives/Services and contact your local ABB representative for availability.



Service Agreements - ABB Drive Care



Installation and Commissioning

- Installation
- Commissioning



Training

- Drive Training



Spares and Consumables

- Spare Parts
- Drive Exchange
- Extended Warranty



Maintenance

- Preventive Maintenance
- ABB Ability™ Life Cycle Assessment
- Inspection and Diagnostics
- Reconditioning



Repairs

- Workshop Repair
- On-Site Repair
- Technical Support
- ABB Ability™ Remote Assistance
- On-Site Service Center



Engineering and Consulting

- Drive Engineered Solution
- Test Rig Solutions
- Drive & Engineering Consulting



Advanced Services

- ABB Ability™ Energy Optimization
- ABB Ability™ Condition Monitoring
- ABB Ability™ Predictive Maintenance



Extensions, Upgrades and Retrofits

- Drive Hardware Upgrade
- Drive Control Upgrade
- Drive Retrofit
- 3rd Party Modernisation



End-of-Life Services

- Disposal and Recycling



Replacements

- Active Drives
- DC Drives
- Classic Drives

For more information on drives life cycle management and available services, contact your local ABB organization or visit www.abb.com/drives.

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For more information please contact your local ABB representative or visit myABB – the external business portal for quick and easy self-service:
www.abb.com/myabb
www.abb.com/drives