



REV. A Jan 2020

# ABB Ability™ Electrical Distribution Control System

Cyber Security

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# Digital Megatrends



## Mobility

Pervasive and affordable communication  
Remote access  
User-driven interfaces



## Connectivity

Within 2020, over 33bn devices will be connected worldwide  
Strategy Analytics Study



## Cloud

Massive aggregation of data  
Data access by specialists  
Industrial application developer ecosystem



## Analytics

Cognitive applications  
Artificial intelligence optimizing performance at all levels

Growth in IIoT connected devices creates opportunity – and risks.

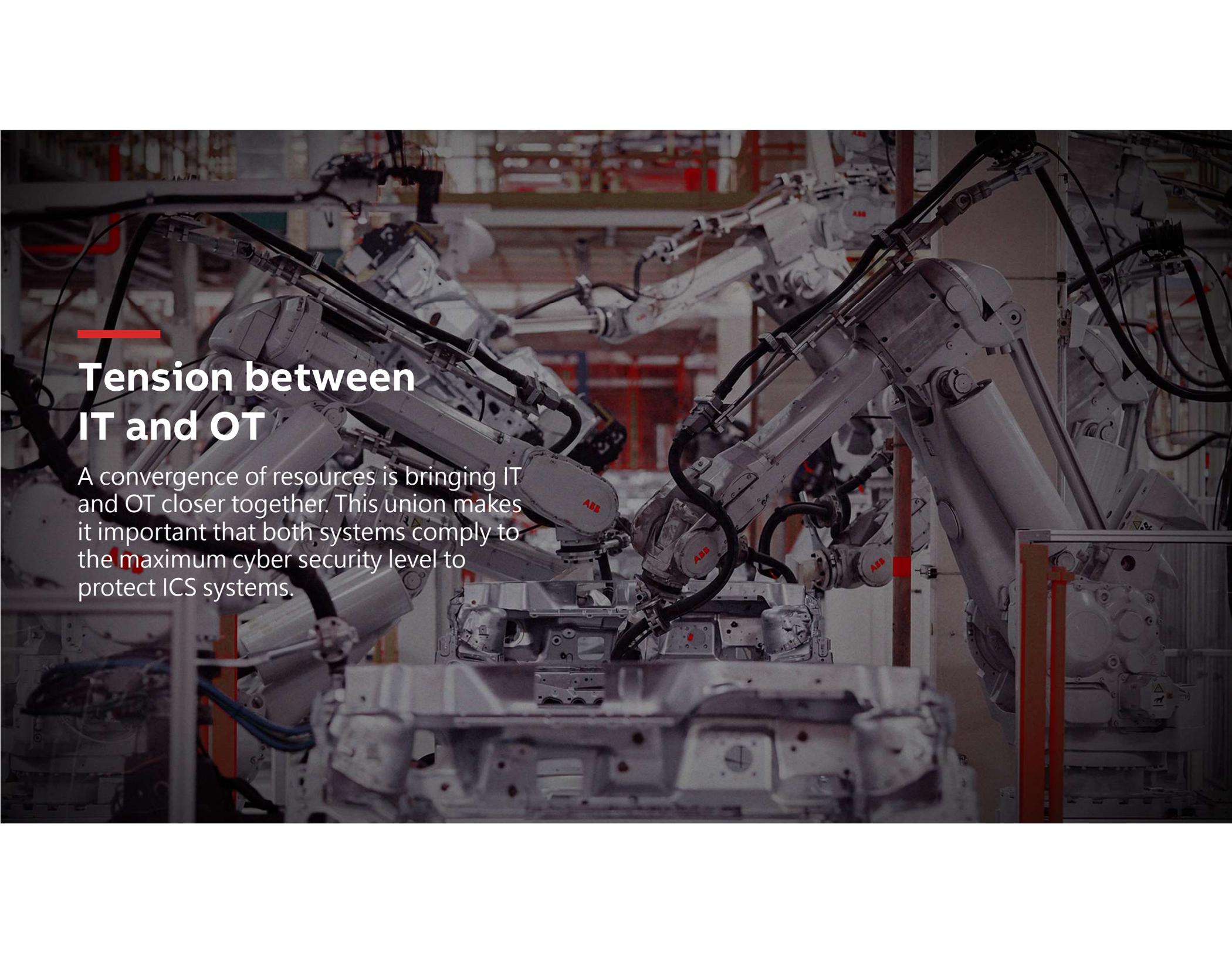
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# Cyber Security is everywhere



January 9, 2020

Slide 3

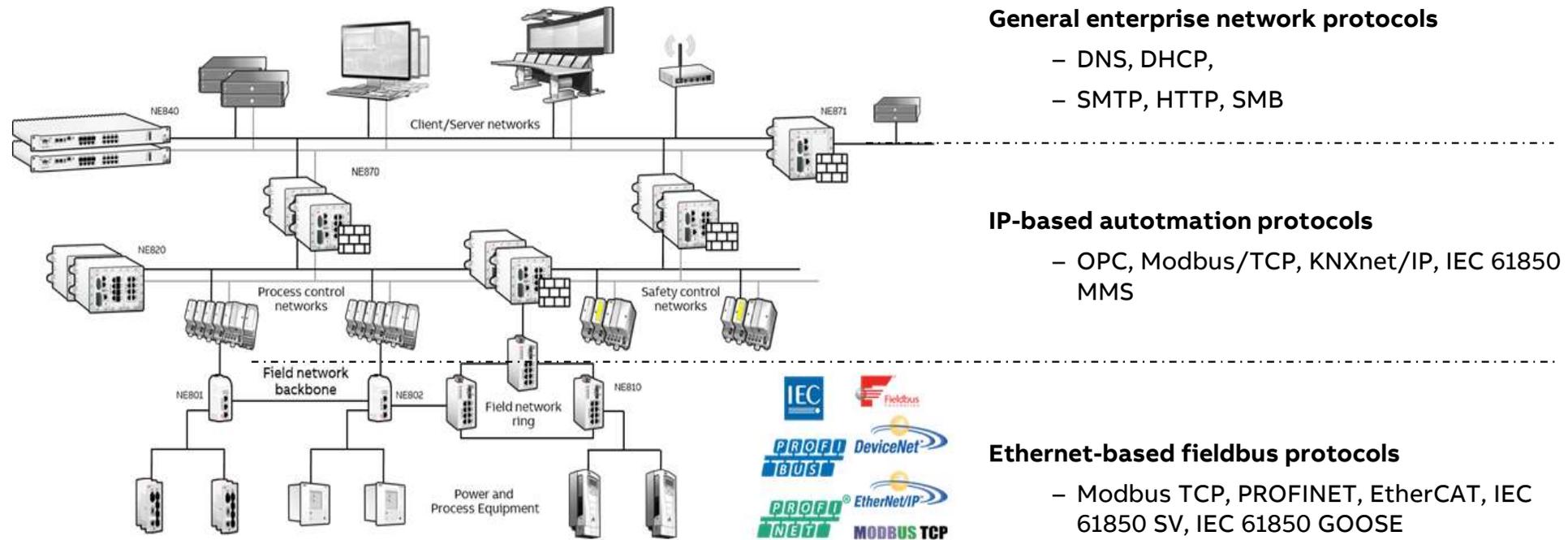
A photograph of a factory floor with several white industrial robotic arms (ABB) working on a production line. The scene is dimly lit, with the robots being the primary light source. The background shows a complex industrial structure with various pipes and machinery.

## Tension between IT and OT

A convergence of resources is bringing IT and OT closer together. This union makes it important that both systems comply to the maximum cyber security level to protect ICS systems.

# Cyber Security

In Power and Automation



# Cyber Security, what is it?

From the *Report on the Implementation of the European Security Strategy*<sup>1</sup>

“Modern economies are heavily reliant on critical infrastructure including **transport, communication and power supplies, but also the internet**”

Cyber Security is

*[..] the protection of computer systems from the theft and damage to their hardware, software or information, as well as from disruption or misdirection of the services they provide.*

*Cyber security includes controlling physical access to the hardware, as well as protecting against harm that may come via network access, data and code injection. Also, due to malpractice by operators, whether intentional, accidental, IT security is susceptible to being tricked into deviating from secure procedures through various methods*<sup>2</sup>

<sup>1</sup> <http://data.consilium.europa.eu/doc/document/ST-16823-2008-INIT/en/pdf>

<sup>2</sup> [https://en.wikipedia.org/wiki/Computer\\_security#cite\\_note-3](https://en.wikipedia.org/wiki/Computer_security#cite_note-3)

# Cyber Security Threats

## Intentional

With the use of standard internet technologies also come standard internet threats-viruses and hackers. These are new threat sources to which industrial control systems have historically not been exposed.



**9.4%**

of Security Threats come from **Hackers and Terrorists**



**10.6%**

of Security Threats come from **Insiders**

HACKERS

TERRORISTS

INSIDERS

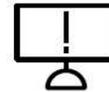
## Unintentional

Scarily, most cyber security threats and incidents are unintentional and occur industrial networks.



**11.2%**

of Security Threats come from **Human Error**



**30.4%**

of Security Threats come from **Malware**



**38.4%**

of Security Threats come from **Device and Software Failure**

HUMAN ERROR

MALWARE

DEVICES

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**What ABB does for Cyber Security applied to EDCS**

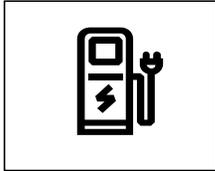
# Cyber Security @ ABB

## Group Cyber Security Council and Cyber Security Organization

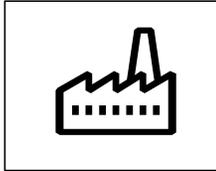
PUBLIC

### ABB Group Cyber Security Council

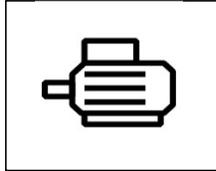
Core Team



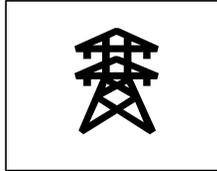
Electrification



Industrial Automation



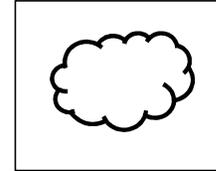
Motion



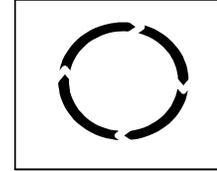
Power Grids



Robotics & Discrete Automation



Digital ABB



Cyber Security Program Management

Extended Team



IS security



Legal



Communication



Corporate security



Insurance risk management



HR

# Electrical Distribution Control System

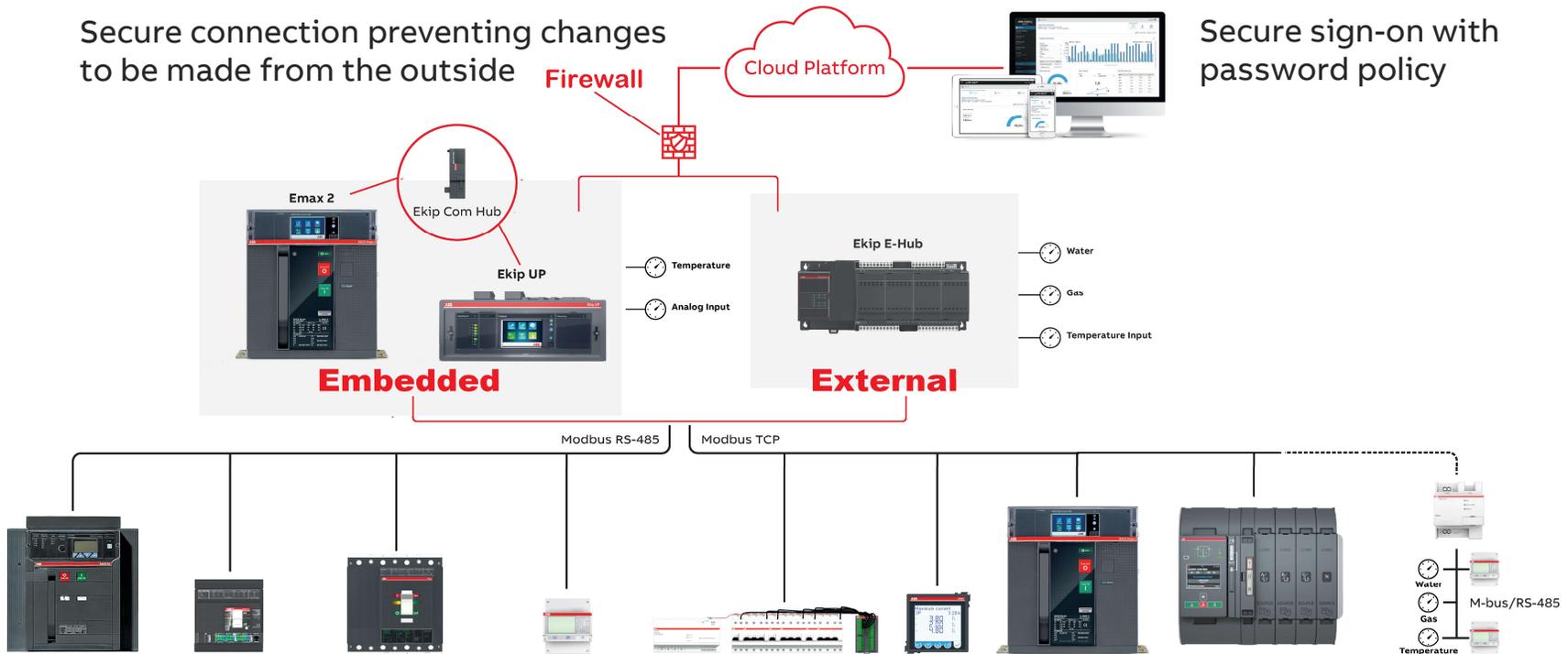
A quick overview

Secure connection preventing changes to be made from the outside

Firewall

Cloud Platform

Secure sign-on with password policy



Only the devices you choose to monitor send data to the cloud. You are therefore in control of the data getting sent

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# Cyber Security

The CIA Triad, what about EDCS?

## Confidentiality

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- Data is transmitted to and from the cloud through encrypted channels. No one is able to sniff the exchanged data
- EDCS portal implements proper authentication and authorization controls in order to restrict access to authorized entities only
- Azure storage services rely on cryptography to store data in a secure way
- Certificate validation ensures that data is sent only to ABB services

## Integrity

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- Data is checked for corruption and stored with redundancy
- Firmware is digitally signed by ABB to ensure field devices can install only genuine software

## Availability

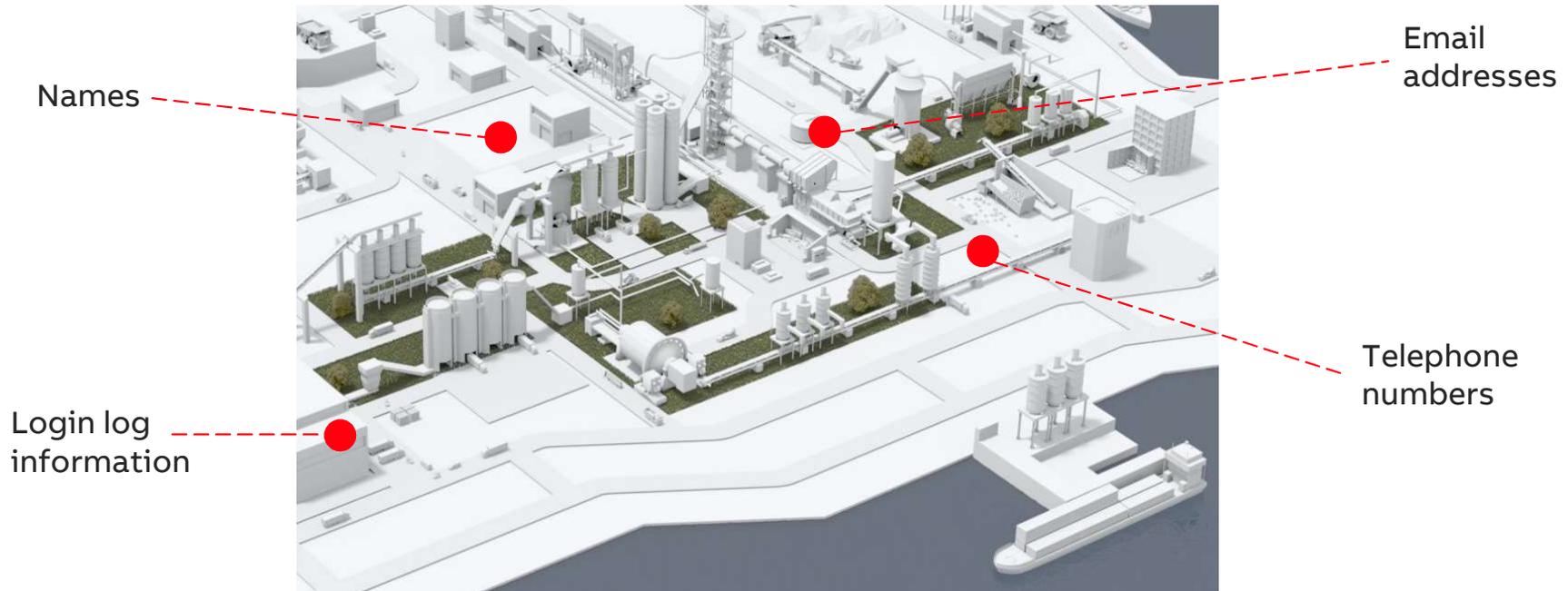
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- Data redundancy
- Auto scaling allows services to expand the resources depending on the actual needs
- Microsoft Azure DDoS Protection

ABB adopted different solutions and strategies to implement the CIA paradigm

# ABB Ability is committed to complying with its obligations under the GDPR

## PERSONAL DATA COLLECTED BY SUBPROCESSORS



HOSTING SERVICES SUBPROCESSORS: Microsoft Azure

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# ABB Ability™: security, data, and IP

Making solutions and data safe for mission-critical applications

## We secure your systems:



- Secure operations
- Threat detection
- Secure communications
- Secure updates
- Secure boot



ABB cybersecurity standards

## You own your data:



- Identity
- Measurement data
- You know what we do with your data
- We only share data with your consent



ABB IoT data manifesto

## You own your IP:

$$f(x) = \$$$

No loss of intellectual property when using ABB Ability™ solutions



ABB intellectual property position

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## Azure Platform

### Strong partner to ensure data security

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Microsoft Azure is a public cloud service platform that supports:

- ISO27001 certified
- A broad selection of operating systems, programming languages, frameworks, tools, databases, and devices
- Three types of Storage (blob storage, azure storage, document DB)
- Azure Monitor: a feature to monitor the resources part of the subscription for performance and health
- Azure DDoS protection
- Azure Firewall
- Azure networking



# ABB Ability™ Electrical Distribution Control System

End-to-end process

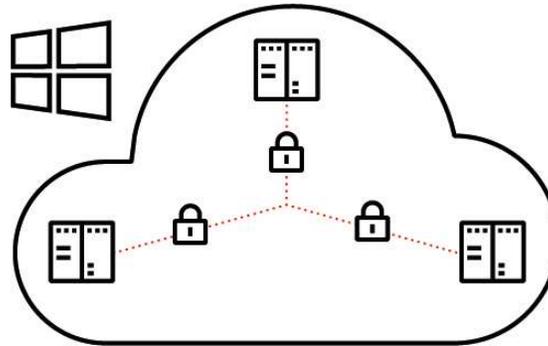
## Device to cloud

- **Whitelist** for unique identification
- **Local** commissioning
- **No commands**
- **Encrypted** communication channel



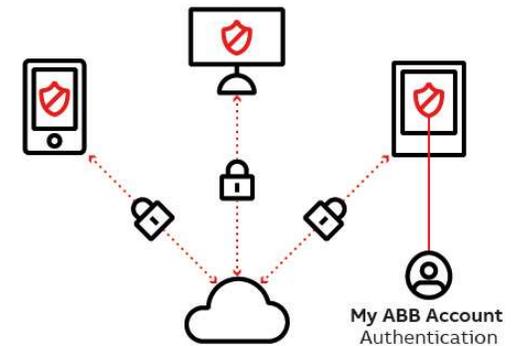
## In the cloud

- Microsoft **Azure** security → [link](#)
- Data storage in certified **data-centers** with state-of-the-art cyber security standards
- **Encrypted** communication channel



## From the browser

- Unique **authentication** via ABB SSO
- Access to data only upon **authorization**
- **No commands**
- **Encrypted** communication channel



# External Cyber Security Portal

PUBLIC

## Cyber Security portal

<https://www.abb.com/cybersecurity>

## Alerts and Notifications

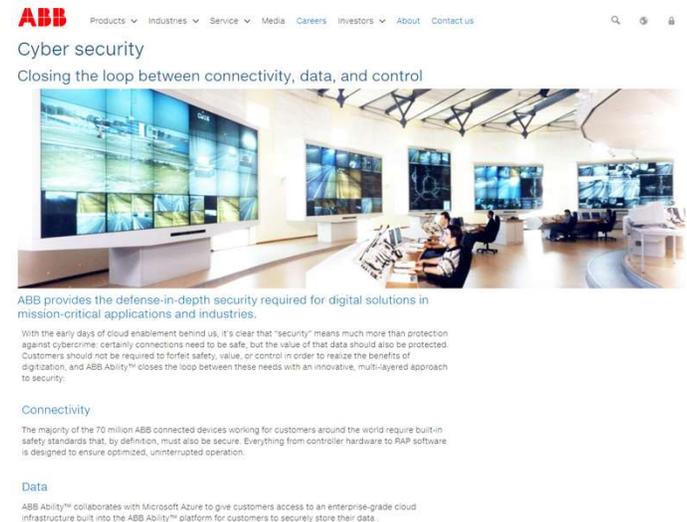
<https://new.abb.com/about/technology/cyber-security/alerts-and-notifications>

## Supplier requirements

<https://new.abb.com/about/supplying/cyber-security>

## Contacts

Group email:  
[cybersecurity@ch.abb.com](mailto:cybersecurity@ch.abb.com)



The screenshot shows the ABB Cyber Security website. At the top, there is a navigation menu with links for Products, Industries, Service, Media, Careers, Investors, About, and Contact Us. The main heading is "Cyber security" with the tagline "Closing the loop between connectivity, data, and control". Below this is a large image of a control room with multiple monitors displaying data. The text below the image states: "ABB provides the defense-in-depth security required for digital solutions in mission-critical applications and industries." It then discusses the importance of security in the context of cloud enablement and digitization, mentioning that ABB Ability™ closes the loop between these needs with an innovative, multi-layered approach to security. There are two sub-sections: "Connectivity" and "Data". The "Connectivity" section mentions that the majority of the 70 million ABB connected devices require built-in safety standards that, by definition, must also be secure. The "Data" section mentions that ABB Ability™ collaborates with Microsoft Azure to give customers access to an enterprise-grade cloud infrastructure built into the ABB Ability™ platform for customers to securely store their data.

**ABB**