

# Repair

## Technical support and corrective maintenance service



When you need help, it's good to know ABB is there for you

### Measurement made easy

Benefit from expert support when it matters

### What is the technical support and corrective maintenance service?

After years of reliable service, when an unexplained fault does occur, getting help fast is key to returning your process back to normal. When you find yourself in this position, contact your local Service Team who will connect you with a skilled and certified ABB service engineer.

To return your process as quickly as possible, we will first provide remote technical guidance to find and resolve the issue. If the fault cannot be fixed remotely, we will then advise you on a range of service alternatives including:

- On-site service
- Workshop repair
- Replacement product

### Why choose this service?

Our aim is to return your process to full working order as quickly and as economically as possible.

ABB is constantly improving the quality of its support, believing in a flexible approach designed around customer needs. Our technical support and corrective maintenance service fits perfectly for those who don't have an ABB contract, but need rapid support.

By providing easy access to your local Service Team, you will receive fast support in terms of remote diagnostic and on site intervention (if needed).

Broad range of solutions to return your product back to normal operation

# Benefits of technical support and corrective maintenance service

## Reduce downtime

Get your process back up and running as quickly as possible

## Remote solution

Ideally fixing your equipment without costly site interventions

## Easy access

Fast connection with an ABB expert when needed

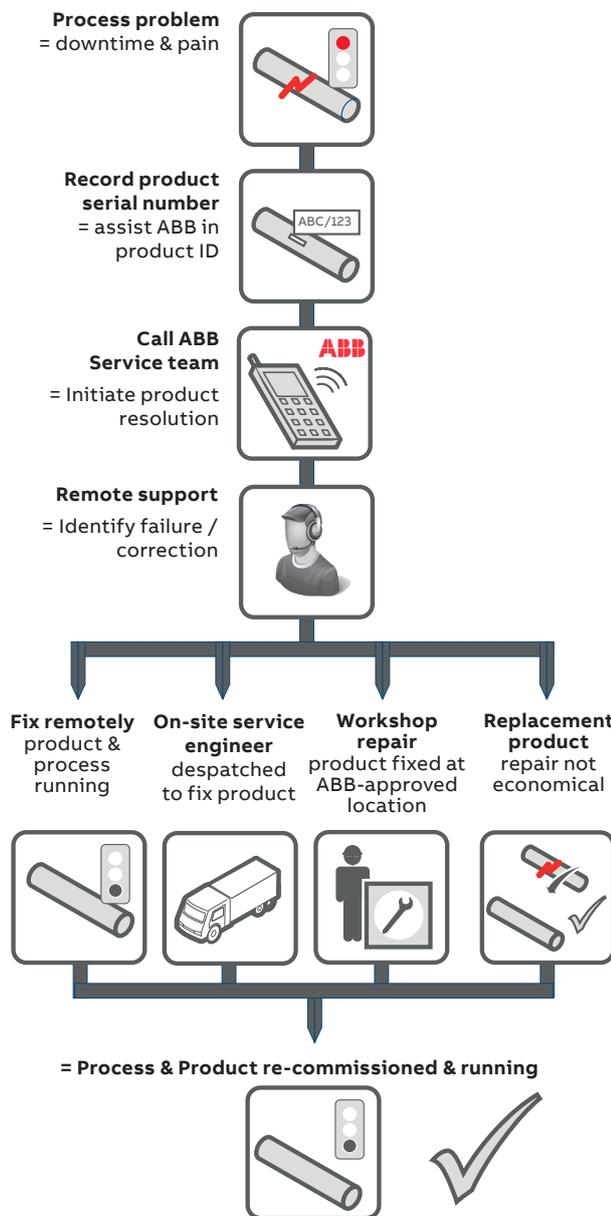


Figure 1 Technical support and corrective maintenance flowchart

To find your local ABB contact, visit:

[abb.com/contacts](http://abb.com/contacts)

For more information visit:

[abb.com/measurement](http://abb.com/measurement)

We reserve the right to make technical changes or modify the contents of this document without prior notice. With regard to purchase orders, the agreed particulars shall prevail. ABB does not accept any responsibility whatsoever for potential errors or possible lack of information in this document.

We reserve all rights in this document and in the subject matter and illustrations contained therein. Any reproduction, disclosure to third parties or utilization of its contents – in whole or in parts – is forbidden without prior written consent of ABB. ©ABB 2018  
All rights reserved

3KXS350001R5301