

ABB MEASUREMENT & ANALYTICS | PRODUCT GUIDE

Service agreements

ABB Measurement Care



Service agreements tailored to your needs

Measurement made easy

Maximize your investment – minimize downtime

What is Measurement Care?

Measurement Care is a service agreement that bundles the services you routinely need, and more, into a single contract. ABB provides lifecycle services including spare parts management, performance based services and rapid response packages to get your process moving.

The modular Care agreement is arranged into three categories to help identify the support you need:

- · Rapid Response
- · Lifecycle Management
- Performance Improvement

Tailor your Care agreement now to get the most from your products and processes.

Why take this service?

As budgets get tighter, companies are looking for cost-effective maintenance solutions. A Care agreement provides the flexibility to support, whatever the need.

ABB have a highly skilled service team available to help extend product lifetime, minimize downtime and enhance performance.

Maximize your investment output and secure longterm performance for your assets, at predictable cost.

Repair



Spare parts



Maintenance



3 Pillars of support

ABB Measurement Care benefits

Technical support

Certified specialists provide remote support and troubleshooting for rapid product recovery

Response time

ABB professional at your site within agreed timeframe, to get your product and process quickly back to normal

Spare parts

The right part at the right time for swift repairs

Workshop repairs

Get prompt support and priority for repairs

Preventive Care

Products are inspected and maintained at regular intervals to increase uptime throughout the entire assets lifetime

Lifecycle support

Evolution / replacement plan is available to secure peak performance of the installed base

Remote service

Access predictive maintenance plan based on realtime data to minimize unbudgeted expenses

Training

Flexible learning for in-house workforce

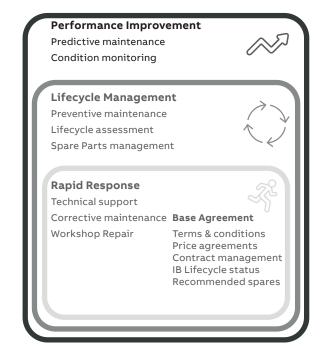


ABB Measurement Care modular offering