

SOLAR

Count on securing your return on investment

Count on ABB Solar Care



- Maximum uptime for up to 20 years
- Availability of spare parts guaranteed
- Predictable annual costs

At ABB, we provide comprehensive services throughout the lifecycle of solar plants.

ABB Solar Care is the perfect package for getting the most out of your plant over the long-term. With availability of spare parts guaranteed throughout the lifetime of the project, Solar Care guards against material obsolescence and extends the lifespan of your inverters. Preventive and corrective maintenance ensure maximum uptime for up to 20 years. And with a simple annual flat fee, predictable cost models allow you to effectively manage OPEX.

So count on ABB Solar Care to secure your return on investment, today and tomorrow.



Lifetime Service

Our standard Service Level Agreements allow you to secure your investment over the entire product lifetime.



What's included

Service offered	Warranty extension	ABB Solar Care Expert	ABB Solar Care Pro	Additional services
Duration (years)	up to 10	up to 20	up to 20	up to 20
Preventive maintenance material	-	included	included	pay per use
Corrective maintenance material	included	included	included	pay per use
Labor on site	included ¹	pay per use	included	pay per use
Initial spare parts kit	-	optional	included	-
Uptime guarantee	-	-	-	up to 99% ²
Response time guarantee	-	-	-	up to 10 hours ²
Where available	worldwide	worldwide	worldwide ²	worldwide ²
Remote support	included	included	included	-

¹⁾
May vary upon inverter model
and installation country

²⁾
Varies upon installation country

Why consider Solar Care?

The need for services increases over time as products age, yet warranty periods only cover the first five years of the product lifetime. ABB Solar Care delivers increasing value over time.

Specific benefits are:

- Predictable annual cost
- Includes modular set of services for up to 20 years
- ABB guarantees availability of material and solutions over complete contract time – no obsolescence
- Preventive and corrective maintenance included – no hidden surprises
- Enhance service level to get guaranteed response time and uptime guarantee
- ABB enables you to take care of your own O&M
- Optimize and improve your operations with ABB's digital platform, ABB Ability™

ABB Solar Care: Inverters covered

ABB Solar Care is specifically designed for the PVS family of solar inverters, including:



PVS-100/120-TL



PVS-175-TL



PVS800-57



PVS800-57B



PVS980

ABB Solar Care: Expert or Pro?

ABB Solar Care is a flat fee service paid in annual installments after the warranty period. It is available in two variants, Expert and Pro.

ABB Solar Care Expert	ABB Solar Care Pro
Initial spare parts kit (matched to plant size)	Initial spare parts kit (matched to plant size)
Preventive and corrective materials and parts	Preventive and corrective materials and parts
Preventive and corrective labor paid for on a pay-per-use basis	Preventive and corrective labor paid for on a flat fee basis
"Expert" level training (for up to 5 people, every 2 years)	"Expert" level training (for up to 5 people, every 2 years)
Access to a dedicated service hotline	Access to a dedicated service hotline

O&M: Ensuring onsite safety

As part of ABB Solar Care, we offer training to your team so that they can be equipped to carry out operations and maintenance on your plant's inverters. This ensures optimum onsite safety.

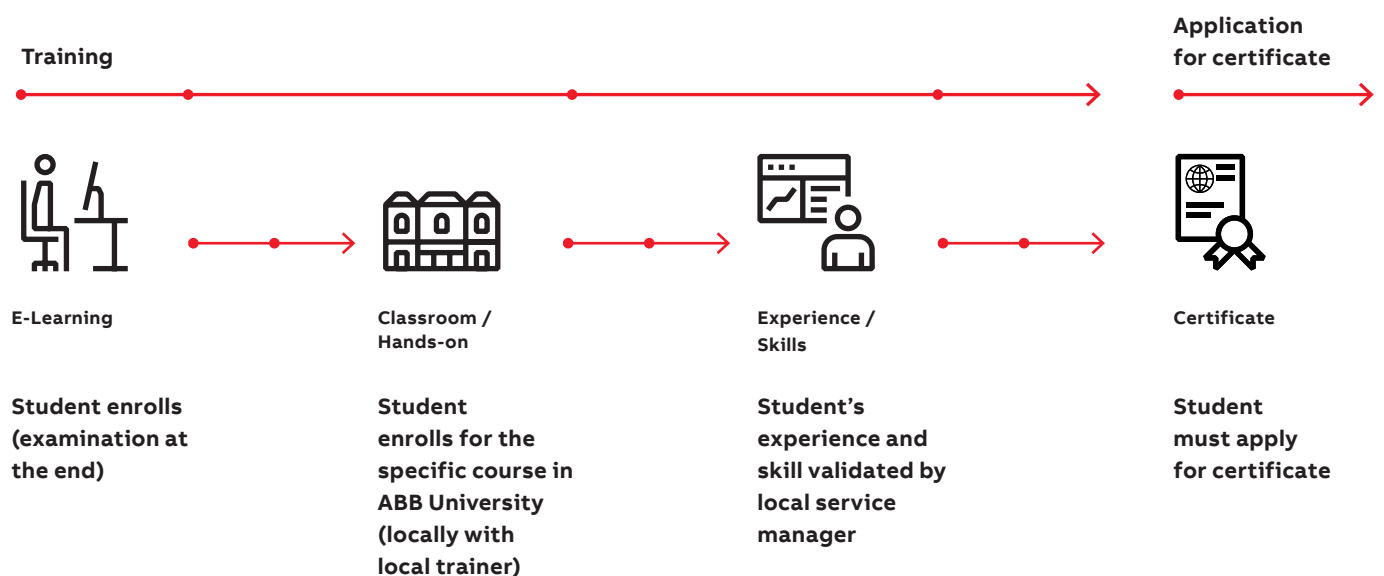




ABB Service footprint

ABB Solar Care has unlocked customer value across the world, such as the largest solar project in Latin America that supplies energy to the data centre of a global tech giant.

Challenge:

The customer needed its solar inverters fully serviced, quickly, in the remote Atacama region of Chile.

Solution:

ABB deployed its full service capability footprint so that maintenance could be carried out quickly.

Customer value:

The customer is now assured that the ABB equipment is properly maintained and uptime is as high as possible.



"Renewable projects as ambitious as
'El Romero Solar' contribute decisively
so that clean energy can occupy the
place it deserves in a sustainable
energy model for Chile and the world"

– José Ignacio Escobar, General Manager for ACCIONA Energía Chile

ABB – A partner you can count on

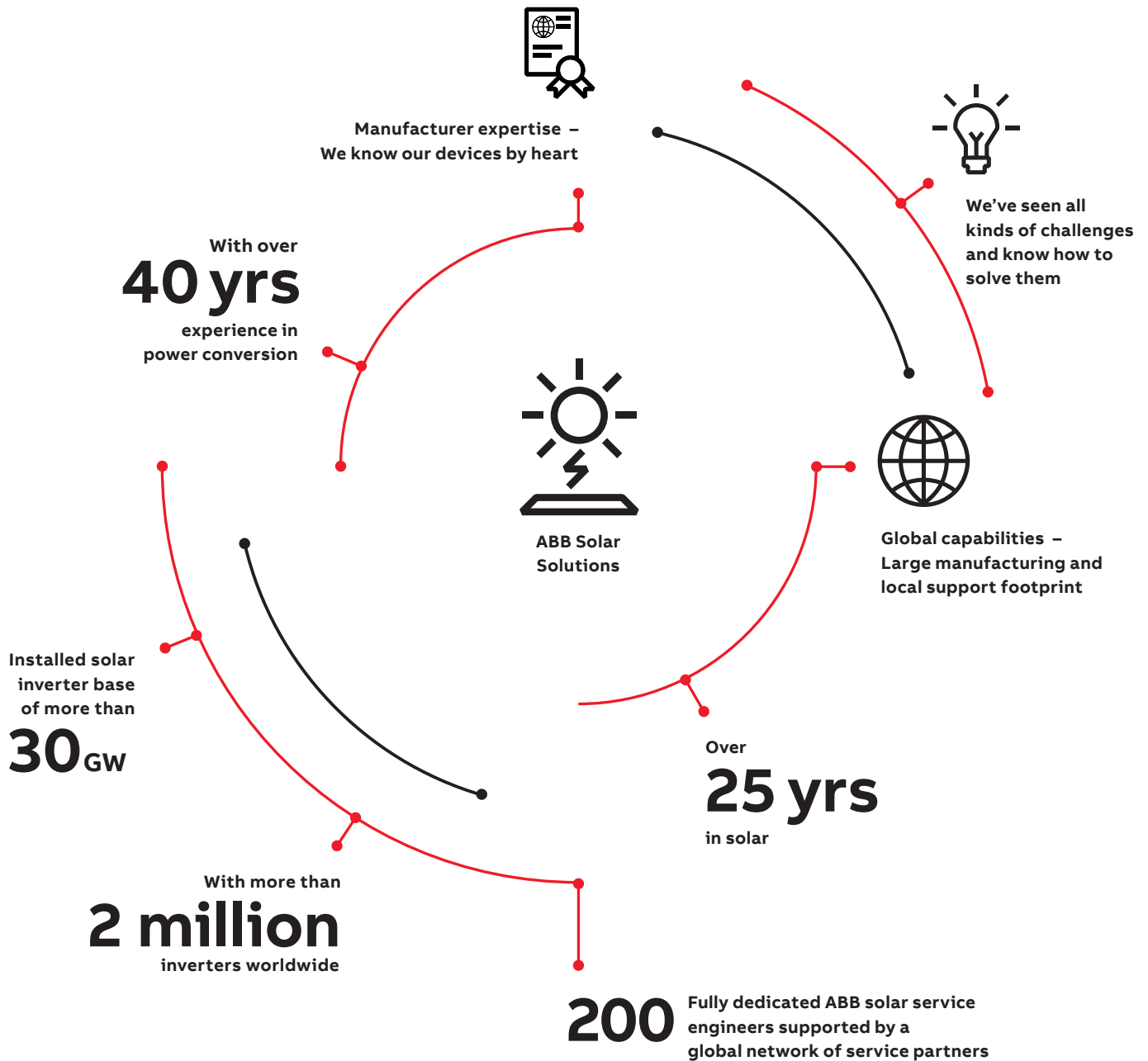


ABB Solar Care – A Service you can count on

- Predictable annual cost
- Modular set of services for up to 20 years
- Guarantee of material and solution availability over contract duration
- No risk of obsolescence
- Preventive and corrective maintenance included
- Option for guaranteed response time and uptime
- Take care of your plant's own O&M with ABB training



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