MYLEARNING HELPER

SUPPORT MATERIALS LIST

Instructions and useful links for Learners, Managers and Instructors in MyLearning (both internal and external).

Support 2

Learners 2

Managers 3

Instructors 3

If an **“Can not locate any document.”** error page is displayed, click on the link one more time or try to open it in a new window. All links contain relevant documents.

Support



MYLEARNING HELPER – **TROUBLESHOOTING (BEFORE REACHING OUT TO SUPPORT)**

https://search.abb.com/library/Download.aspx?DocumentID=9AKK108466A3569&LanguageCode=en&DocumentPartId=&Action=Launch

MYLEARNING HELPER – **REPORT AN ISSUE AND CREATE A REQUEST**

http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A5370&LanguageCode=en&DocumentPartId=&Action=Launch

MYLEARNING HELPER - **SUPPORT LINKS SHORTCUT**

http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A5371&LanguageCode=en&DocumentPartId=&Action=Launch

MYLEARNING HELPER – **HELP STREAMS WITH USEFUL LINKS**

http://search.abb.com/library/Download.aspx?DocumentID=9AKK107046A8547&LanguageCode=en&DocumentPartId=&Action=Launch

Learners



MYLEARNING SYSTEM INTRODUCTION PRESENTATION – **BASIC INFORMATION ABOUT MYLEARNING FOR NEW USERS**

http://search.abb.com/library/Download.aspx?DocumentID=9AKK107046A6828&LanguageCode=en&DocumentPartId=&Action=Launch

LEARNER MAIN MANUAL – **DETAILED GUIDE FOR LEARNERS WITH THE AVAILABLE ACTIONS IN THE SYSTEM**

https://search.abb.com/library/Download.aspx?DocumentID=9AKK107991A1680&LanguageCode=en&DocumentPartId=&Action=Launch

FREQUENTLY ASKED QUESTIONS – **ANSWERS TO THE MOST COMMON QUESTIONS ABOUT MYLEARNING**

https://search.abb.com/library/Download.aspx?DocumentID=9AKK107991A3228&LanguageCode=en&DocumentPartId=&Action=Launch

NEW INTERFACE KNOW-HOW – **TIPS AND TRICKS FOR MYLEARNING USERS**

https://search.abb.com/library/Download.aspx?DocumentID=9AKK107991A4471&LanguageCode=en&DocumentPartId=&Action=Launch

LEARNER TRAINING MATERIALS – **ABB LIBRARY CATEGORY**

https://share.library.abb.com/api/v4?cid=9AAC819463&dk=Instruction

Managers

MYLEARNING NAVIGATOR – **MANAGER GUIDE**

http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A6077&LanguageCode=en&DocumentPartId=&Action=Launch

MYLEARNING NAVIGATOR - **REPORTS MANAGEMENT**

http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A6038&LanguageCode=en&DocumentPartId=&Action=Launch

Instructors

MYLEARNING NAVIGATOR – **INSTUCTOR GUIDE**

http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A6082&LanguageCode=en&DocumentPartId=&Action=Launch

MYLEARNING NAVIGATOR – **REPORTS MANAGEMENT**

http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A6038&LanguageCode=en&DocumentPartId=&Action=Launch