

Stanilite®

Warranty information

In this warranty:

We	means ABB;
You/your	means the consumer of the goods within the meaning of the Australian Consumer Law;
Supplier	means the authorised distributor or retailer that sold you the goods in Australia;
Goods	means the ABB product accompanied by this warranty and purchased in Australia; and
Stanilite®	means all goods in the Stanilite range including the Economy range, Signature range and Platinum range.

The benefits provided to you under the following warranty are in addition to any other rights and remedies available to you under the law:

1. Stanilite warranties differ according to the product selected from our range, please refer to list below to determine which warranty category your selected product falls within:
 - a. Economy range (NiCad battery): 1 year warranty
 - b. Economy range (Lithium iron phosphate battery): 2 years warranty
 - c. Signature range: 3 years warranty
 - d. Platinum range: 5 years warranty

All Stanilite warranties commence from the date of purchase, should a defect in the product occur due to improper workmanship or material, ABB will replace or repair the goods without charge during the warranty term specified above. Any replacement product is warranted only for the time remaining on the original corresponding warranty period.
2. We are not obliged to replace or repair the goods under clause 1 if the goods have been improperly stored, installed, connected, used, operated, repaired, damaged, abused, tampered with, altered (without our written approval), or not maintained in accordance with our recommended installation, connection and operating instructions.
3. The warranty provided under clause 1 is limited to replacement or repair of the goods only, at our option. To the extent permitted by law, we exclude liability for:
 - a. consequential loss or any other loss or damage caused to property or persons arising from any cause whatsoever;
 - b. damage to consumable items such as lamps and starters; and
 - c. damage arising from normal wear and tear.
4. In order to claim under this warranty you must, within the corresponding warranty period, return the goods to the supplier, together with the original proof of purchase including the details below:
 - Supplier name
 - Date of purchase
 - Model number
 - Invoice/receipt number
5. This warranty does not cover the cost of claiming under the warranty or transporting the goods to and from the supplier.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

If you would like to speak to someone or find out more about your ABB product or claiming under this warranty, please contact ABB.