CHV266
CHABB SAP Tips and Tricks I: Products, Service

Course goal

The participants will get an inside about the main problems and questions related to our monthly closing within CHABB system and how to overcome them.

Learning objectives

Knowing the main fields within a sales order or service order which influences the calculated figures.

Understand the flow and logic behind orders received and backlog figures.

Know the main reports to control and check these figures.

Be able to analyze the calculated figures out of the result analysis.

Participant

All CHABB controllers, interested CHABB SAP users, Tresor staff with experience of the CHABB value flow.

Prerequisites

CHABB SAP user, laptop

Topics

− Important fields within a sales order or service order and their influence on the result calculation

− Result analysis

− Orders received and backlog reports and logic behind

− Logic and timing of the closing steps

− Warranty process

− Discussion, Q&A, practical issues

Methods

Presentations, practice exercises on laptop

Duration

1 day (8:30-16:30h)

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