

ABB U.S. CONTACT CENTER

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Telephone menu options



1
Industrial Robots

Select from the following options:

1. Tech Support or Field Service
2. Parts
3. Sales
4. Training

Paint, Powertrain, Body-in-White, Flexpicker, Press Automation, Welding



2
Distributed Control Systems

Select from the following options:

1. Field Service
2. Parts
3. Tech Support
4. Training

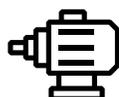
System 800xA, Symphony Plus, Advant Master/ MOD 300, Symphony Harmony/INFI 90, Symphony DCI/System Six



3
Instrumentation, Process Analytics

Select from the following options:

1. Field Service
2. Parts
 1. Instrumentation
 2. Process Analyzers
 3. Natural Gas Measurement
 4. Analytical Systems Integration
3. Tech Support
 1. Instrumentation
 2. Process Analyzers
 3. Natural Gas Measurement
 4. Analytical Systems Integration
4. Training



4
Low & Medium Voltage Drives and Motors

Select from the following options:

1. LV and MV Drives
2. Softstarters, Low Voltage, Thomas & Betts
3. Motors & Generators
4. Solar Inverters
5. Pulp and Paper, System Drives
6. GE Legacy Drives

Field Service, Parts, Technical Support, Training
Brands: Baldor



5
Pulp & Paper, Mining and Metals

Select from the following options:

1. Field Service
2. Parts
3. Tech Support
4. Training

Advant/Master, 1180, 1190, ULMA, QCS, Web Inspection System
Brands: Lorentzen & Wettre, Accuray



6
Low & Medium Voltage Electrification, Electric Vehicle Charging

Select from the following options:

1. Low Voltage, Thomas & Betts
2. Electric Vehicle Charging
3. Medium Voltage Electrification

Circuit and Motor protection, Electronic Controls, PLC, Panel Switches, Capacitors, Relays, Soft Starters
Brands: Entelec, SACE, Thomas & Betts

Helpful emails

General: Contact.Center@us.abb.com | Tech Support: AutomationSupport@us.abb.com | Training: ABBUniversity@us.abb.com

Spare Parts and Repair Services

Web: online.abb.com | Email: PartServices@us.abb.com