

ABB University Coaching Services

Refurbish and maintain
your most important assets...
your plant personnel!



A skilled and efficient workforce is a plant's most valuable asset. As with your entire production process, your workforce is key to optimizing your equipment's performance and maximizing your return on your investment. ABB University provides flexible coaching services that are customizable, competence building programs designed to enable your personnel to respond more productively to system and process challenges, reducing cost and downtime.

ABB University offers on-site coaching services, an effective training and refresher strategy for maintaining skill levels and competencies with the employees who setup, configure, operate, or maintain ABB equipment or systems. ABB University provides coaching services on-the-job, at your plant site or virtually, via the Internet. A skilled ABB University representative will work with your personnel through their typical daily routines to solidify the skills gained during training and through day-to-day experience.

ABB University Coaching Services are ideal for students who have attended ABB University in-center or on-site training courses in the past. ABB University Coaching Services are designed to be a great refresher, a tool to tighten the gaps and a means to improve overall retention.

Coaching services

ABB University Coaching Services strives to make the best use of time, resources and plant personnel.

- Pre-visit phone interview with up to three plant personnel to ascertain current needs and expectations
- Needs assessment to establish general learning objectives
- Subject matter driven by your current needs
- Flexible delivery schedule
- Unlimited number of employees up to the maximum allowable student load
- Four days on-site coaching

In today's highly competitive market, unnecessary process shutdowns and upsets are unacceptable. Proper training can help avoid these situations. ABB University Coaching Services ensures that your staff continuously anticipate and respond appropriately to system and process challenges to avoid lost production.

ABB products supported

Coaching services are available for the following ABB products and systems:

- Accuray quality control systems
- Industrial IT 800xA Systems
- Advant systems
- INFI 90/Symphony systems
- AC/DC drives
- ABB analytical products
- Control loop tuning

Customer benefits

- On-site
- No travel expenses
- Ability to train unlimited number of employees
- Lower cost: no equipment rentals, no formal courseware
- Able to broadly customize content so training is timely and pertinent to day-to-day employee job functions.
- Just in time learning allowing employees to quickly demonstrate improved productivity

ABB University Coaching Services Registration form

Training site information

Company name _____
Site name _____
First name _____
Last name _____
Job title _____
Your email _____
Site address for coaching service _____
City _____ State _____ Zip _____
Phone _____ Fax _____
Name of ABB contact _____

Site Product/System Information (check all that apply)

- ☐ AccuRay 1180
- ☐ AccuRay 1190
- ☐ DCI System Six
- ☐ Bailey INFI 90/Symphony
- ☐ Advant
- ☐ Master
- ☐ MOD 300
- ☐ Low Voltage AC/DC Drives
- ☐ Medium Voltage AC/DC Drives
- ☐ ULMA Web Inspection System
- ☐ Gas Chromatograph
- ☐ Continuous Gas Analyzers
- ☐ Industrial IT
- ☐ Industrial IT System 800xA
- ☐ Coaching Services are the only form of training on:
 - ACS1000
 - SamiStar
 - Tyrak
 - ACV700
 - DCV700

Company bill to information

Address same as Training Site Information ☐
Contact name _____
Company name _____
Site name _____
Address _____
Address 2 _____
City _____ State _____ Zip _____
Phone _____ Fax _____
Purchase order or credit card number _____

Number of coaching events requested

Number of events ____ x \$14,700 including T/L¹

Requested dates of coaching service event²

First choice: week of _____

Second choice: week of _____

Third choice: week of _____

Specific coaching topics?

Fax this form to ABB University, or contact using the information below.

ABB University - US

29801 Euclid Avenue
Wickliffe OH 44092 1832, USA
Tel: 1 800 HELP 365 (1 800 435 7365)
Outside USA/Canada: +1 440 585 7804
Option 2, then 4 for training
Fax: +1 860 298 3656
E-mail:
Web:

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ABB reserves the right to change specifications without notice.

Notes:

¹ Travel & Living expenses are included

² ABB University will work with you to deliver the Coaching Service in the timeframe that best meets the schedule of your plant and personnel, however, delivery is dependent upon availability of resources.

Power and productivity
for a better world™

