



Corrective Action / 8D-Report

Problem No	Source		Product Family	Product code
	Customer reference	Quantity reported	Receive date	Quantity returned
D1 Team members (initials/name)		Serial Numbers		
D2 Description of problem			Assigned to	Effective Date
			Customer notified	
D3 Interim Containment actions				
			Customer notified	
D4 Define the root cause				
			Customer notified	
D5 Choose and verify permanent corrective actions				
			Customer notified	
D6 Validate permanent corrective actions				
			Customer notified	
D7 Prevent reoccurrence of the problem				
			Customer notified	
D8 Congratulate the Team				
	Initials	Date	Update	N / Y / NA
REF NCM			DFMEA/PFMEA	
PO Reference			Control plan(s)	
SMCR Needed/Submitted			Process Flow	
SMCR Approved			Inspection Criteria	
Concern closed. Customer			Work instruction(s)	
Concern closed. Internal			Procedure(s)	